



# CARE GUIDE

## General Maintenance & Warranty



[www.capeumbrellas.com](http://www.capeumbrellas.com) 



# CAUTION

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Please never leave your umbrella open unattended in windy conditions. Always close if left unattended for any length of time. If in any doubt, in strong windy conditions, please close and secure the umbrella.

Caution should always be taken to prevent the umbrella blowing over. If in any doubt please close and secure the umbrella with the ties provided on the canvas top.

Please only use correct weighted base for your size of umbrella. If in any doubt please contact the manufacturer.

The setting knob provided on the base must be tightened to secure the umbrella.

Please check all strut fixing bolts (fittings) once a month and tighten if necessary.

Please Note: Open height of umbrella rim is 2.05m.

**PLEASE DON'T LEAVE YOUR UMBRELLAS UNATTENDED,  
ESPECIALLY IN WINDY CONDITIONS.**

# WARRANTY

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## DOMESTIC USE ONLY

Cape Umbrellas manufactures all its umbrellas from the finest materials to ensure strength, durability and integrity. We are a local South African manufacturer and produce over 90% of the components used in our products from a raw state. We monitor every stage of the manufacturing process and maintain a consistent level of quality. Our entire focus is shade and we do not deviate from our goal of offering products that will exceed your expectations at competitive pricing.

Our Limited Warranty is outlined below by individual Umbrella Lines.

## **PLEASE NOTE, WIND DAMAGE IS NOT COVERED UNDER ANY MANUFACTURERS WARRANTY.**

Our umbrellas are serviceable, meaning that parts can be ordered under warranty at no charge or purchased out of warranty to make them whole again.

The 2 year limited Warranty includes the Classic, Premium, Elite & Speciality range.

This includes the centre pole, top & bottom hubs, all stainless steel hardware & Speciality frame only. If there is damage under warranty, Cape Umbrellas will replace and/ or repair any item listed in this category at its discretion.



# MAINTENANCE & CLEANING

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## ALUMINIUM

For cleaning wash down all surfaces with neutral detergent and rinse thoroughly using a damp cloth. Never use wire brushes, steel wool or emery paper.

## STAINLESS STEEL

It is recommended a weekly cleaning schedule be implemented consisting of a simple wipe with a soapy cloth and rinsing with clean water. Never use wire brushes, steel wool or emery paper.

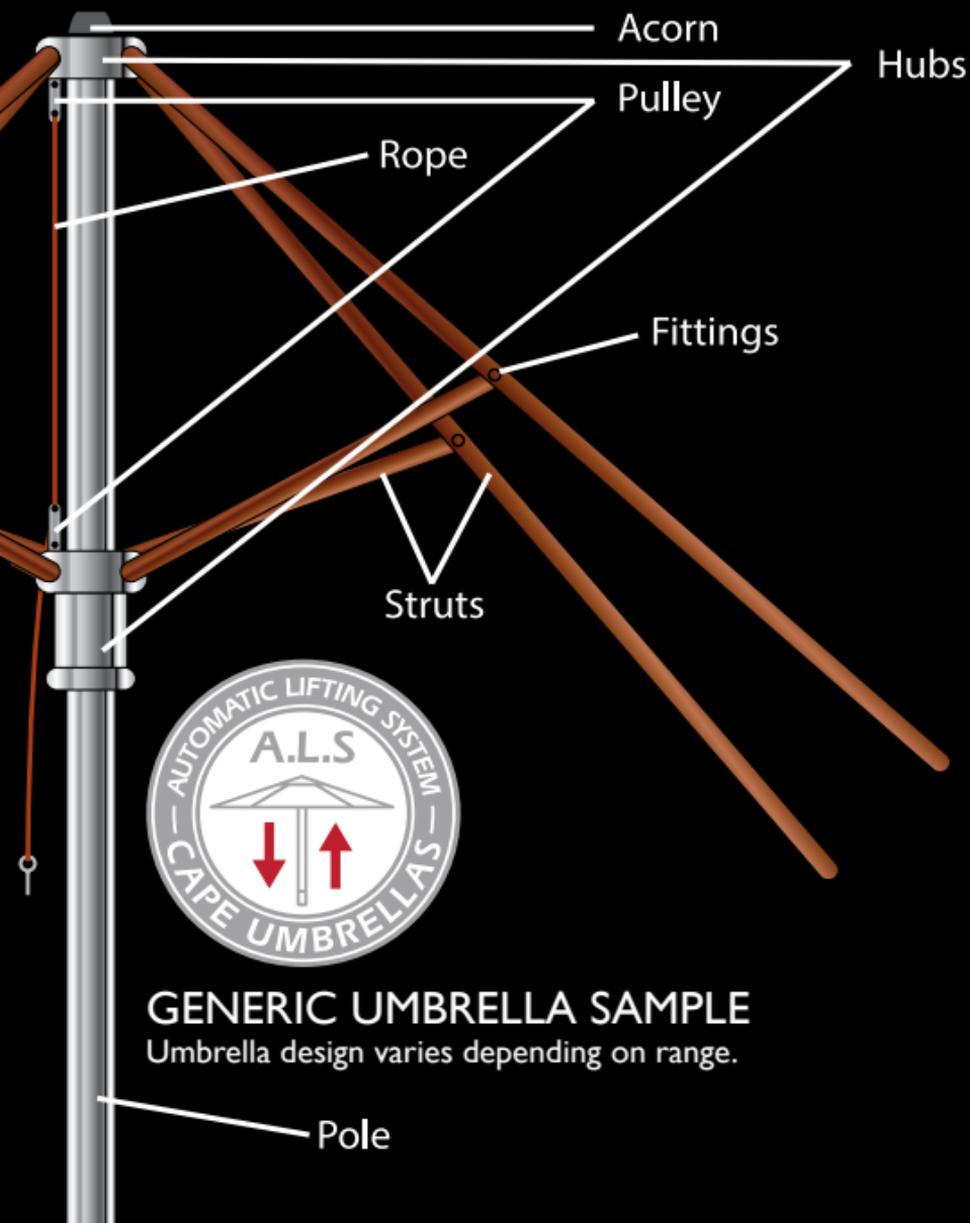
## HARDWOOD

Your wooden product is coated in UV acrylic lacquer specically formulated for direct use onto solid timber. It is recommended to wipe with a damp cloth on a weekly basis.

## CANVASTOP

It is recommended to wash your canvas top once a month using a scrubbing brush and clean water. It is recommended to open your umbrella, lay it on its side and wash the canopy without removing it from the frame. Once washed stand straight and allow it to dry naturally in the open position. Do not close it while still wet. Never attempt this in medium to high winds.

# PARTS LIST



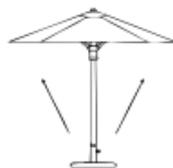


# PREMIUM & CLASSIC

## CANVAS TOP REMOVAL FOR A.L.S.

### REMOVING CANVAS TOP

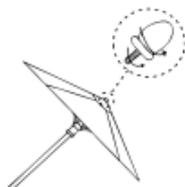
1. Open umbrella.



2. Tilt in base.



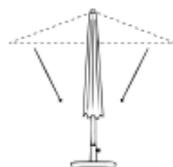
3. Unscrew acorn.



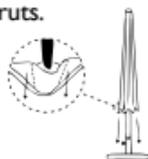
4. Put upright.



5. Close umbrella.



6. Pull pockets down to release struts.



7. Lift canvas up and detach Velcro holding canvas to each strut.



8. Tilt and lift canvas off frame.



### FITTING CANVAS TOP

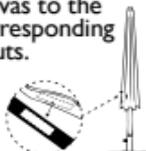
1. Close umbrella.



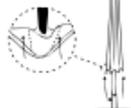
2. Tilt and slide canvas cover over frame, line up pockets with struts.



3. Re-attach the Velcro on the canvas to the canvas to the corresponding struts.



4. Pull down pockets and slide the pockets over each other.



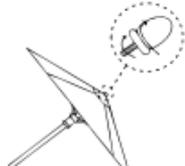
5. Open umbrella.



6. Tilt in base.



7. Screw in acorn.



8. Completed.





# PREMIUM & CLASSIC

Tools required



## REPLACE STRUTS FOR A.L.S.

### REPLACING TOP(LONG) STRUT

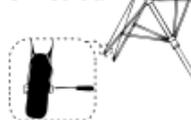
1. Remove canvas top, then open umbrella.



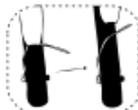
2. Tilt in base.



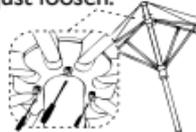
3. Unscrew the strapping clips to release strapping from strut.



4. Allow the strapping clip to bend and release the strapping.



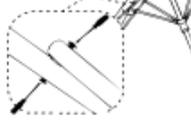
5. Unscrew all 4 screws on top hub. Do Not remove, just loosen.



6. Tap strut to loosen hub and use at end screwdriver to free strut.



7. Lift canvas up and detach Velcro holding canvas to each strut.



8. Replace broken strut, insert nylon washer inbetween struts with metal washers on outside. Repeat steps 7 to 2 to complete repair.

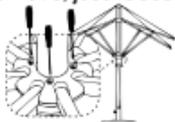


### REPLACING BOTTOM (SHORT) STRUT

1. Remove canvas top, then open umbrella.



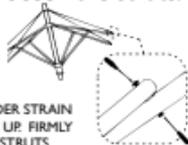
2. Unscrew all 4 screws on bottom hub. No Not remove, just loosen.



3. Tap strut to loosen hub & use at end screwdriver to free strut.



4. Use two at end screwdrivers to loosen the struts.



5. Replace broken strut, insert nylon washer inbetween struts with metal washers on outside.



6. Repeat steps 5 to 2 to complete repair.



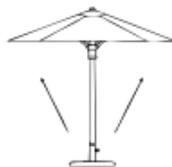
**WARNING:**  
THE STRUT IS UNDER STRAIN  
AND WILL SPRING UP. FIRMLY  
HOLD ONTO THE STRUTS

# PREMIUM & CLASSIC

## CANVAS TOP REMOVAL FOR PULLEY SYSTEM

### REMOVING CANVAS TOP

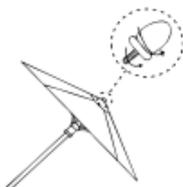
1. Open umbrella.



2. Tilt in base.



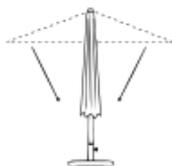
3. Unscrew acorn.



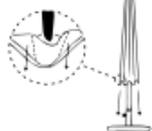
4. Put upright.



5. Close umbrella.



6. Pull pockets down to release struts.



7. Tilt and lift canvas off frame.



### FITTING CANVAS TOP

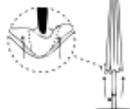
1. Close umbrella.



2. Tilt and slide canvas cover over frame, line up struts with pockets.



3. Pull down pockets and slide the pockets over each other.



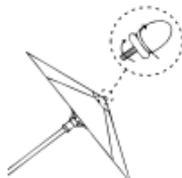
4. Open umbrella.



5. Tilt in base.



6. Screw in acorn.



7. Completed.





# PREMIUM & CLASSIC

## REPLACE STRUTS FOR PULLEY SYSTEM

### REPLACING TOP (LONG) STRUT

1. Remove canvas top, then open umbrella.



2. Remove from base and Tilt.



3. Unscrew Pulley. Do Not remove, just loosen.



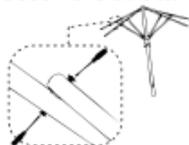
4. Unscrew remaining 3 screws Do Not remove, just loosen.



5. Tap strut to loosen hub and use at end screw



6. Use two at end screwdrivers to loosen the struts.



7. Replace broken strut, insert nylon washer inbetween struts with metal washers on outside.



8. Repeat steps 7 to 2 to complete repair.

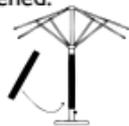


### REPLACING BOTTOM (SHORT) STRUT

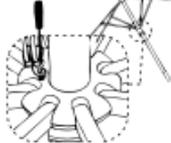
1. Remove canvas top, then partially open umbrella.



2. Use cardboard tube to keep umbrella partially opened.



3. Unscrew Pulley, Do Not remove, just loosen.



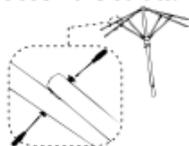
4. Unscrew remaining 3 screws Do Not remove, just loosen.



5. Tap strut to loosen hub and use at end screwdriver to free strut.



6. Use two at end screwdrivers to loosen the struts.



6. Replace broken strut, insert nylon washer inbetween struts with metal washers on outside.



6. Repeat steps 6 to 2 to complete repair.



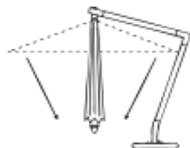


# SPECIALITY & SPECIALITY MINI

## CANVAS TOP REMOVAL FOR A.L.S.

### REMOVING CANVAS TOP

1. Close umbrella.



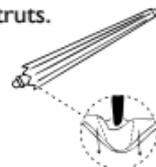
2. Unclip umbrella from frame by lifting forward.



3. Place umbrella horizontally.



4. Pull pockets down to release struts.



5. Lift canvas end up and detach Velcro holding the canvas to each strut.



6. Slide the canvas off the frame.



### FITTING CANVAS TOP

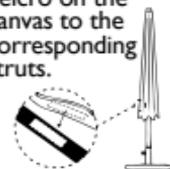
1. Slide the canvas onto the frame.



2. Tilt and slide canvas cover over frame, line up pockets with struts.



3. Re-attach the Velcro on the canvas to the corresponding struts.



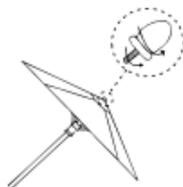
4. Open umbrella



5. Tilt base.



6. Screw in acorn





# SPECIALITY & SPECIALITY MINI

Tools required



## REPLACE STRUTS FOR A.L.S.

### REPLACING TOP(LONG) STRUT

1. Remove canvas top, then open umbrella.



2. Remove from base and Tilt.



3. Unscrew Pulley. Do Not remove, just loosen.



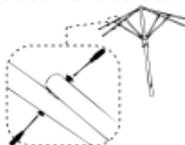
4. Unscrew remaining 3 screws Do Not remove, just loosen.



5. Tap strut to loosen hub and use at end screw



6. Use two at end screwdrivers to loosen the struts.



7. Replace broken strut, insert nylon washer inbetween struts with metal washers on outside.



8. Repeat steps 7 to 2 to complete repair.



### REPLACING BOTTOM (SHORT) STRUT

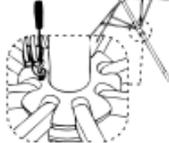
1. Remove canvas top, then partially open umbrella.



2. Use cardboard tube to keep umbrella partially opened.



3. Unscrew Pulley, Do Not remove, just loosen.



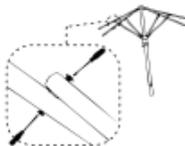
4. Unscrew remaining 3 screws Do Not remove, just loosen.



5. Tap strut to loosen hub and use at end screwdriver to free strut.



6. Use two at end screwdrivers to loosen the struts.



6. Replace broken strut, insert nylon washer inbetween struts with metal washers on outside.



6. Repeat steps 6 to 2 to complete repair.





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